

List of Urgent Works

A) Urgent Works Items Applicable to all Applicants

1. Urgent utility diversion work as requested by government departments or utility undertakers to facilitate their roadwork or utility work.
2. Rectification of defective reinstatement of road pavement.
3. Urgent works to rectify settled or protruding utility pit/joint-box cover/draw pit covers/gully grating.
4. Rectification of defective manhole cover.
5. Follow-up work related to emergency work.
6. Trial holes excavation to determine underground condition for facilitating the implementation of any urgent work on this list.
7. Replacement of existing manhole cover with recessed manhole cover in conjunction with HyD's footpath paving work.
8. Urgent works in responses to public complaints, or as requested by the government departments or public.
9. Works as requested by government departments to be carried out in conjunction with any urgent work on the list.

B) Particular Urgent Works Items

Applicable to gas supplies

1. Urgent repair works on gas pipe with minor leakage which does not require immediate action but should be carried out as soon as practicable.
2. Urgent reinforcement of gas supply, which cannot be planned ahead, for prevention of failure of gas supply to customers.
3. Urgent gas supply to customers with substantiation from gas supply requester.

Applicable to water supplies

4. Provision of additional support or controlling device to the water mains to prevent damage by construction activities in the vicinity.
5. Urgent provision of building supply connections for construction sites.
6. Urgent provision of new connections for existing buildings.
7. Urgent reinforcement of water supply, which cannot be planned ahead, for prevention of failure of water supply to customers.

8. Urgent repair works on water mains and/or valves with minor leakage which does not require immediate action but should be carried out as soon as practicable.

Applicable to drainage services

9. Repair works in connection with damaged sewers and drains, which is not of scheduled maintenance nature.
10. Urgent repair works on defective sewers and drains which does not require immediate action but should be carried out as soon as possible.

Applicable to electricity supplies

11. Urgent provision of electricity supply to customers.
12. Urgent reinforcement of electricity supply, which cannot be planned ahead, for prevention of failure of supply to customers.

Applicable to street lighting

13. Replacement of leaning lighting columns and damaged street lighting plants which do not pose immediate danger to the public.
14. Repair of damaged road lighting cable where temporary supply is not permitted due to technical reasons.

Applicable to telecommunication

15. Repair works on damaged telecommunication plant to prevent or put an end to an major interruption of services.
16. Urgent works, which cannot be planned ahead, e.g. preventative works for service delivery to customer, etc.

Applicable to Tramways

17. Replacement of damaged tram poles.
18. Repair works on damaged tram tracks.

Applicable to HyD works

19. Urgent repair of road, street furniture, slope and highways structures, which does not require immediate action but should be carried out as soon as practicable.
20. Construction of run-ins / repair of damaged road surfacing associated with building development.
21. Forming trial holes for investigation into shallow depths at or covers to services other than gas mains, power cables and water mains.

Applicable to Home Affairs Department (HAD)

22. District improvement works as initiated by District Council.

Applicable to building development projects

23. Construction of run-ins / repair of damaged road surfacing associated with building development.